



Occupational Certificate: Security First Line Manager

About This Programme

This qualification prepares learners to function as Security First Line Managers, leading and coordinating security team activities in accordance with legal requirements and regulations. Learners perform supervisory functions to ensure safety and security compliance at site or client level, moving beyond front-line security work into a managerial role within the security sector.

Studying This Course May Be a Good Option If

- You already hold a security officer qualification and want to advance into a managerial role.
- You want to pursue a career as a Surveillance Security Manager, Area Security Manager, Residential Shift Security Manager, or Security CCTV Control Room Manager.
- You want to upgrade your professional registration status within the security industry.

Upon Completion, You Should Be Able To

- Perform asset protection functions.
- Supervise a work unit to achieve work unit objectives.
- Conduct security risk assessments.
- Lead, organize and control security team members to achieve maximum operational performance.
- Support, coach and motivate security team members to improve performance.
- Coordinate and maintain security processes to ensure compliance.
- Implement and enforce regulations and standards in accordance with industry practices.

Accreditation & Duration

Accreditation

- Accredited by the Quality Council for Trades and Occupations (QCTO)
- SAQA ID: 118687
- NQF Level 4
- 165 Credits

Duration & Mode

- 12 months
- Blended learning
- Category: QCTO Security Qualification

Entry Requirements

- NQF Level 3 qualification, including a security officer-related qualification.



Qualification Structure

The qualification is made up of three interlinked components, combining theory, practical skill-building, and real workplace experience totaling 165 credits.

Knowledge Modules (60 credits)

- KM-01: Basic Overview of Applicable Legislation for Asset Protection Functions, at Level 4, 10 Credits
- KM-02: Legislative Requirements within the Security Sector, at Level 4, 10 Credits
- KM-03: Professionalism as it Applies to the Security Sector, at Level 4, 15 Credits
- KM-04: Application of Leadership within the Security Sector/Industry, at Level 5, 15 Credits
- KM-05: Security Risk Assessment, at Level 4, 10 Credits

Practical Skill Modules (55 credits)

- PM-01: Conduct Security Risk Assessment, at Level 4, 10 Credits
- PM-02: Monitor the Implementation of an Incident Management Plan, at Level 4, 10 Credits
- PM-03: Lead, Organize and Control Security Personnel to Improve Performance, at Level 5, 10 Credits
- PM-04: Provide Coaching and Mentoring to Security Personnel, at Level 4, 10 Credits
- PM-05: Coordinate and Maintain Security Processes to Ensure Compliance, at Level 4, 5 Credits
- PM-06: Implement and Enforce Regulations and Standards in Accordance with Industry Practices, at Level 4, 10 Credits

Work Experience Modules (50 credits)

- WM-01: Monitoring the Implementation of the Incident Management Plan, at Level 4, 15 Credits
- WM-02: Leadership, Management and Supervisory Processes within the Security Sector, at Level 4, 10 Credits
- WM-03: Supporting, Coaching and Motivating Interventions Offered to Security Personnel, at Level 4, 10 Credits
- WM-04: Coordination and Maintenance of Security Processes in Order to Ensure Compliance with Regulations, at Level 4, 5 Credits
- WM-05: Implementation of Monitoring Processes and Procedures to Enforce Regulations and Standards in Accordance with Industry Practices, at Level 4, 10 Credits



Certification

On successful completion of all modules and the QCTO-administered External Integrated Summative Assessment (EISA), learners are awarded the Occupational Certificate: Security First Line Manager.

Who Is This For?

- Security officers ready to move into a supervisory or managerial role.
- Aspiring Surveillance, Area, Residential Shift, or CCTV Control Room Security Managers.
- Security professionals seeking PSIRA-aligned managerial-level registration.

Articulation Options

- Horizontal: Certificate: Security Management, NQF Level 4.
- Vertical: National Certificate: Multi-National Safety and Security Operations Management, NQF Level 5; National Certificate: Generic Management: Security Management, NQF Level 5.

Contact Details

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